

HCLSoftware

HCL BigFix SaaS Remediate

Remediate and secure devices at
scale with cloud-native precision



Why HCL BigFix SaaS Remediate

HCL BigFix SaaS Remediate empowers IT and Security teams to eliminate critical vulnerabilities with speed and precision. Our cloud-native platform translates real-world threat intelligence into automated action, enabling you to slash your attack surface and prove compliance, all without the cost and complexity of on-premise infrastructure.

Key Capabilities

Automate Remediation at Scale:

Apply Industry's largest library of 500,000+ tested fixes for 100+ OS versions and 400+ third-party applications from a single platform. Accelerate patch cycles and reduce manual effort across diverse environments.

Track Progress with Protection Level Agreements (PLAs):

PLAs help measure remediation performance against predefined goals (e.g., Critical within 48 hours), ensuring alignment across IT, Security, and leadership. Fully integrated into the console with visual SLA tracking and compliance reporting.

Customize Remediation Workflows:

Respond to zero-days and unique needs with custom scripts and configuration changes. Deploy PowerShell, Bash, registry edits, and custom packages at scale with centralized control. Address critical issues even before vendor patches are available.

A Single Platform for Unified Operations

HCL BigFix SaaS Remediate bridges the gap between Security and IT teams by providing a shared source of truth and role-specific workflows that eliminate friction and accelerate outcomes.

For Security Teams (SecOps):

Gain real-time visibility into your true risk exposure. Use Protection Level Agreements (PLAs) to track remediation progress against SLAs and validate that vulnerabilities are verifiably closed, not just patched.

Prioritize with CyberFOCUS™ Analytics:

Fix your riskiest vulnerabilities first based on real-world threat data based on MITRE APTs and CISA KEV. Identify the most exploitable vulnerabilities in your environment and act fast with least-disruptive remediation. Focus your efforts where they will have the greatest impact on risk reduction.

Deploy Precision with Prescriptive Guidance:

Automatically receive system-generated remediation plans that show which vulnerabilities to tackle, in what order, and with which Fixlets. Reduce guesswork and enable precision patching.



For IT Operations (ITOps):

Receive clear, prioritized tasks with prescriptive guidance. Use pre-tested, automated Fixlets to achieve a >98% first-pass success rate, reducing the risk of failed patches and business disruption.

Integrated Vulnerability Remediation (IVR)

HCL BigFix is built on an open philosophy to work with your preferred security tools, ensuring you are never locked into a single vendor. Our IVR capability turns vulnerability scan data into decisive, automated action.

Turn Insight into Action:

Seamlessly ingest vulnerability findings from your scanner like Tenable etc to correlate them with real-world threats in CyberFOCUS, and automate the entire remediation lifecycle from a single platform.

Future-Proof Your Investment:

Our roadmap is committed to continuously expanding our library of native connectors to include other leading scanners.



Security told us their scan showed zero missed vulnerabilities, but when we installed BigFix CyberFOCUS, it immediately identified over 8,000 additional vulnerabilities! The Security Team was really impressed with BigFix.

- A Global Manufacturing Company

Proven Results & ROI

98%+

first-pass patch success rate across all platforms

10×

faster vulnerability assessments

Runs on

100×

quicker remediation of CISA KEVs

Winner



- Cybersecurity Breakthrough Award
(2 years in a row)

Take the Next Step

Ready to close your remediation gap?

Experience the fastest path from vulnerability discovery to resolution. Our cloud-native platform deploys in minutes, delivering immediate value.



Start Your Free Trial

Get hands-on and fix your first vulnerability in minutes



Book a Live Demo

Schedule a personalized walkthrough with a BigFix expert

HCLSoftware

Fueling the Digital+ Economy

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About HCLSoftware

HCLSoftware is a global leader in software innovation, dedicated to powering the Digital+ Economy. We develop, market, sell, and support transformative solutions across business and industry, intelligent operations, total experience, data and analytics, and cybersecurity. Built on a rich heritage of pioneering spirit and unwavering commitment to customer success, we deliver best-in-class software products that empower organizations to achieve their goals. Our core values of integrity, inclusion, value creation, people centricity, and social responsibility guide everything we do. HCLSoftware serves more than 20,000 organizations, including a majority of the Fortune 100 and almost half of the Fortune 500. Learn more about how HCLSoftware can help you achieve your goals at <https://www.hcl-software.com/>